

Date: Friday, 13th March 2020
Our Ref: MB/SH FOI 4255

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Re: Freedom of Information Request FOI 4255

We are writing in response to your request submitted under the Freedom of Information Act, received in this office on 17th February 2020.

Your request was as follows:

1. Does the trust employ a person, or persons whose job it is to identify people who may be required to pay for NHS care, often referred to as an overseas visitor manager?

Yes

1. If yes please provide information about the job title, Agenda for Change pay band, and duties of each role in the team

Title Private Patient & Overseas Officer.

Pay Band 4

To check overseas patients are entitled to NHS Treatment or if they are chargeable duties may include:

Interviewing patient / family/ checking with staff/ Obtaining appropriate documentation.

Checking with Home Office/ organisations.

Invoicing the appropriate person/organisation.

2. Please provide the annual salary for each member of the team for each year from 2015 - 2020 inclusive.

2014 - 2015 - £21,265

2015 - 2016 - £21,692

2016 - 2017 - £22,458

2017 - 2018 - £20,348

2018 - 2019 - £22,683

2019 - 2020 - £23,761

3. Please provide any additional budget allocated to the team, i.e. for operational costs, equipment, office space etc. for each year from 2015 - 2020 inclusive.

None - this is within the overall finance budget.

4. Has the overseas visitor team overspent it's budget in any year from 2015 - 2020 inclusive. If yes, provide the amount.

No .

5. If the Trust does not employ an overseas visitor manager does it plan to, and how much has it budgeted for this?

N/a

2. The following questions relate to income generated through charging patients for NHS care as directed through the the NHS Overseas Visitor Charging Regulations 2015 and 2017 amendment. Please do not include income generated through private paying patients or through money claimed back from EEA countries as part of any reciprocal arrangements.

The below is the overall figure for Overseas.

1. Please provide the total amount invoiced for each year from 2015 - 2020 inclusive.

2015 - 2016 - £424,358.00
2016 - 2017 - £675,642.00
2017 - 2018 - £213,743.44
2018 - 2019 - £347,085.14
2019 - 2020 - £169,556.13

2. Please provide the total amount received in payments for each year from 2015 - 2020 inclusive.

2015 - 2016 - £365,057.00
2016 - 2017 - £671,767.97
2017 - 2018 - £194,944.09
2018 - 2019 - £266,655.40
2019 - 2020 - £5,393.91

3. Please provide the total amount written off as a result of the patient being considered destitute for each year from 2015 - 2020 inclusive.

Sum written off - we can only provide total figure of £29,449.00.

4. Please provide the total amount passed to debt collection agencies for recovery as a result of non payment for each year from 2015 - 2020 inclusive.

Zero.

5. Please provide the total value of credit notes issued after a person has been invoiced for care and later found to be eligible for free treatment for each year from 2015 - 2020 inclusive.

2015 - 2016 - £44,316.00
2016 - 2017- £374,719.52
2017 - 2018 - £786.40
2018 - 2019 - £55,866.30
2019 - 2020 - none

Please see our response above in blue.

Re-Use of Public Sector Information

All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005,

Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information can be found at www.opsi.gov.uk where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at www.opsi.gov.uk/advice/psi-regulations/index.htm

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Freedom of Information Office at the address above.

Please remember to quote the reference number, FOI 4255 in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

Mike Burns

Mr. Mike Burns, Executive Lead for Freedom of Information